Audit Committee
People & Communities
(Housing & Communities)
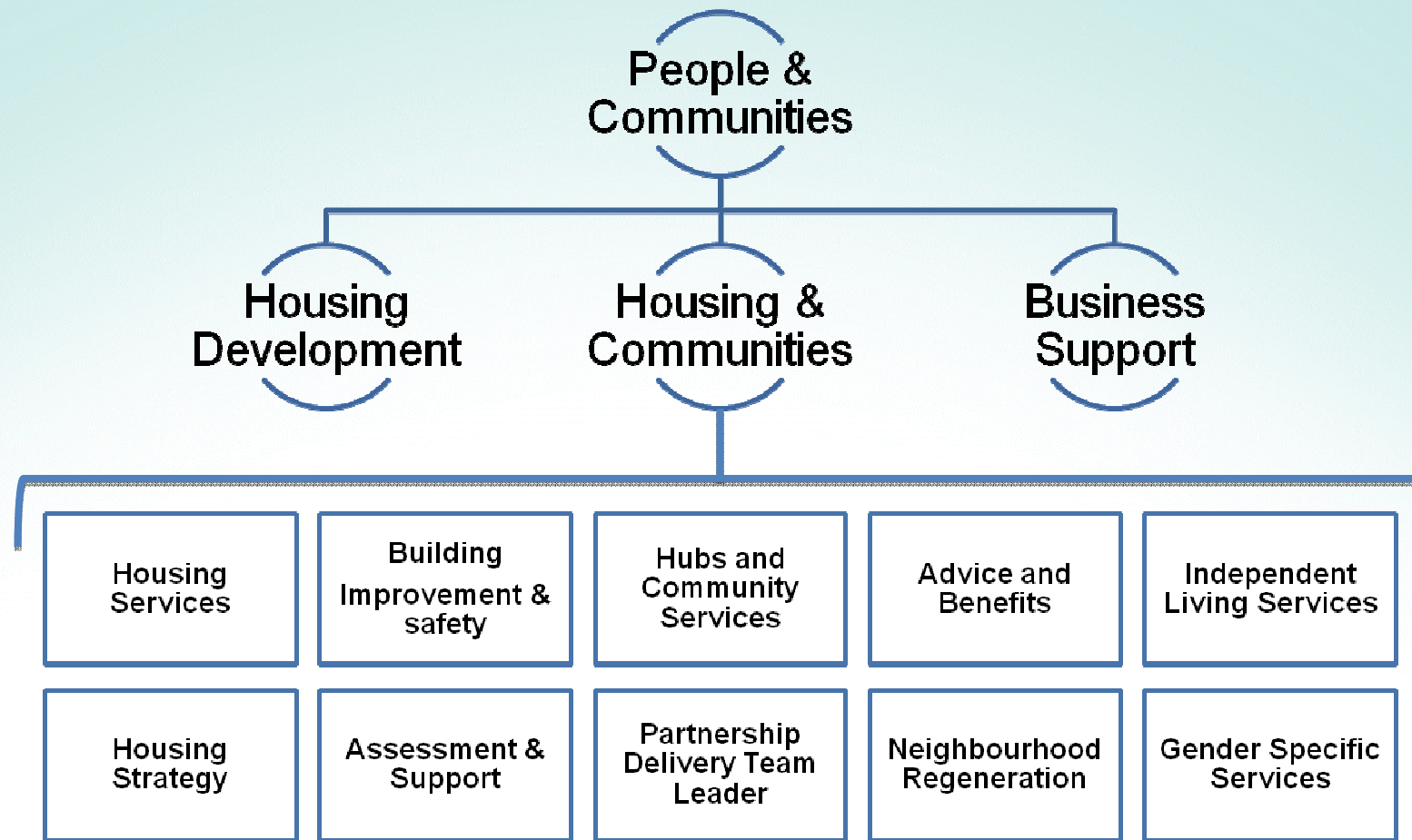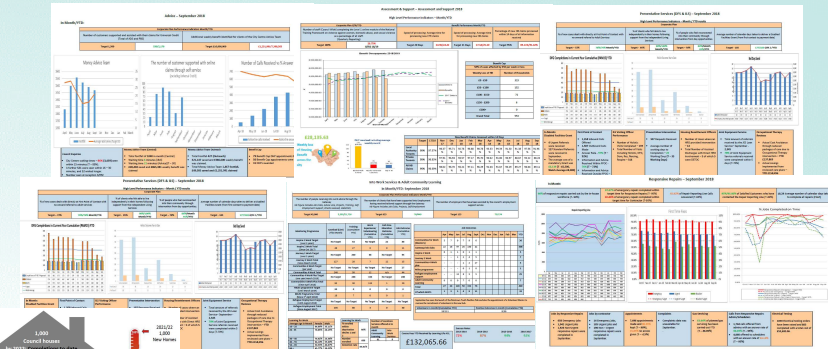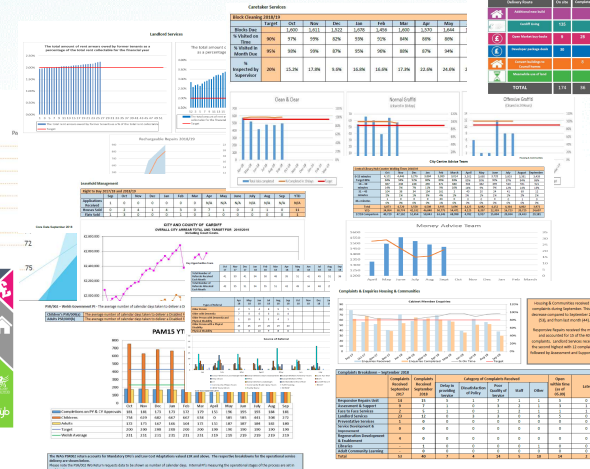13th November 2018

High Level Organisational Chart

Business Planning Framework

Performance Framework – Core Data

There is a strong performance management framework with the Directorate

Each Section has their own A3 highlight sheet that displays key demand information and their key performance indicators

Sitting below this is a comprehensive Core Data Set

These are produced on a monthly basis and this comprehensive approach to performance management acts as the management control mechanism for all the directorate risks

Management / mitigation of the directorate's risks on the Corporate Risk Register

Both Corporate and Operational Risks are reviewed regularly to keep them live documents

The directorate has ownership of one risk on the **Corporate Risk Register**, Welfare Reform, which continues to be mitigated through a range of proactive services and will need constant monitor and review following the implementation of Universal Credit Full Service.

There is Fire Safety, an **Escalated Risk** which sits with Housing & Communities for Council Housing but also with Economic Development as the Corporate Landlord for Council Premises, for all other Council Buildings.

Each Section have their own **Operational Risk Register** and there are currently 38 risks identified and managed on these lists

People and Communities SMAS 2018/19 (Mid Year)
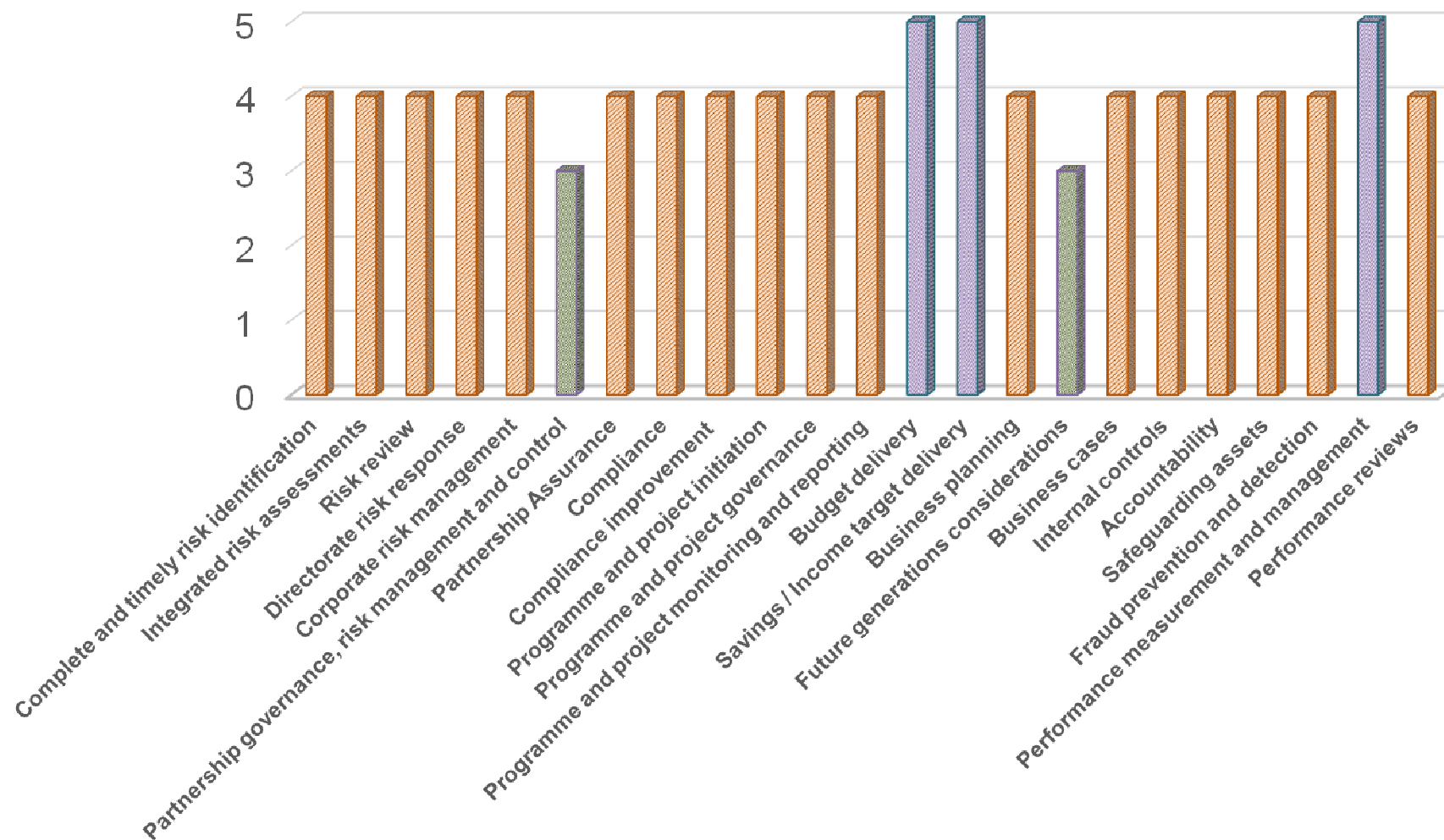
Monitoring / implementing recommendations made in Internal Audit reports

Audit	Status	Assurance rating	Number of recommendations
Commissioning and procurement	Final report issued	Effective with opportunity for improvement	5
Effective decision making	Final report issued	Effective	0
Communities First	Final report issued	Effective	2
Governance	Final report issued	Effective	0
Payroll	Final report issued	Effective with opportunity for improvement	12

As at 22nd October 2018 of the 19 recommendations 18 have been completed there remains 1 recommendation that are still in process. Working with internal audit this will continue to be monitored through to completion.

UCHELGAIS PRIFDDINAS CAPITAL AMBITION

CARDIFF CAERDYDD

Any questions?